

Atos achieves a single pane of glass for easier data center asset management and reporting with Sunbird DCIM



The Situation

Atos is a global IT services and consulting company with a data center footprint spanning thousands of racks and tens of thousands of assets.

When Atos' previous data center asset management tool reached end-of-life, they needed a modern DCIM solution to provide easy and accurate asset management and reporting.

The Solution

After evaluating five candidates, Atos selected Sunbird.

"Sunbird really listened to what we needed and what we wanted," said Esa Katajainen, Global DC Program Director for Atos. "Sunbird's solution was fit for our needs and their team responded to our queries and took them into account."

As a new customer, Atos was immediately impressed by Sunbird during the data migration process.

"When we were implementing Sunbird DCIM, we recognized that we made the right choice. The migration happened easily. We didn't have any major challenges. The team was spot on. Everybody was stunned that there was so little work associated with it. We were thinking the migration would take 6-9 months, but it was completed in 3 months," said Katajainen.

Atos uses Sunbird DCIM to track and manage assets across their global data center footprint.

"It provides data on what assets we have, information about their location, and visualization of the data," said Katajainen.

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Esa Katajainen
Global DC Program Director
Atos

Customer

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Situation

When Atos' previous data center asset management tool reached end-of-life, they needed a modern DCIM solution.

Solution

Atos deployed Sunbird DCIM for faster and easier asset management and reporting.

Results

With Sunbird, Atos has a single pane of glass to track and manage their assets and locations, saves tens of hours each month, and saves 2-3 FTEs annually by deploying a commercial off-the-shelf solution.

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Sunbird serves as Atos' single pane of glass and single source of truth for their data center assets, eliminating uncertainty and inconsistencies across teams and regions.

"It's a single pane of glass that provides standardization on how we present data and how we make use of the data," said Katajainen.

By leveraging Sunbird's built-in model templates library, Atos is able to reduce manual effort and rely on the system to do more of the work for them.

"We want to take the workload off of our hands and let the tool help us," said Katajainen.

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Esa Katajainen
Global DC Program Director
Atos

The Results



Single Pane of Glass for Data Center Infrastructure Management

With Sunbird, Atos has a single, centralized view of all their data center assets and locations, reducing inconsistencies across regions. "It's a single pane of glass that provides standardization on how we present data and how we make use of the data," said Katajainen.



Time Savings to Create Management Reports

Generating management reports is now much faster with Sunbird's zero-configuration analytics. "With our previous solution, managers needed to do more work to get reports, and they generated slowly. Sunbird is quick. It saves us tens of hours a month," said Katajainen.



No Internal Development Effort

By moving to a commercial off-the-shelf solution, Atos was able to free up developers. "With our previous solution, we had to maintain the product. We don't develop the software anymore. We're saving 2-3 FTEs a year," said Katajainen.

Based in Piscataway, NJ, Sunbird serves over 2,000 DCIM customers worldwide. For more information, please visit SunbirdDCIM.com.

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